

INTERNAL QUALITY AUDIT

Duration: 3 Day(s)

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PCSS PMI ID No: 110994
RCP ID No: 12-0133
Course ID: PCSS670

Course Objective

To train participants in the principals and practices in undertaking Internal Audits in line with the Generic Guidelines laid in ISO 10011 and to teach them the skills and techniques of auditing and how to effectively communicate the findings.

Course Overview

1. Quality Management
2. Standards of ISO9000:2008 Series
3. Internal Audit Preparation
4. Conformities and Nonconformity Statements
5. Reporting
6. Corrective Action & Monitoring

Course Topic

1. Principals and Concepts of Quality Management
2. Quality Management System Requirements
3. ISO 9000:2008 series: Standards, Documentation and Interpretation
4. Principals, Methodology, Preparation and Performance of Internal Audits
5. Conformities and Nonconformity Statements
6. Reporting
7. Corrective Action, Monitoring and Follow up

Methodology

- Lecture
- Case studies
- Group discussions
- Presentations

APPROVED EDUCATION CENTRE

Fees RM1500/Pax
Min 4 pax in-house
Max 20 Pax

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PCSS Group of Companies

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