

PCSS PMI ID No: 110994 RCP ID No: 12-0133 Course ID: PCSS610

# Course Objective

Provide worker and supervisors an understanding on how quality and productivity can be improved through good housekeeping. It provides an in-depth practical knowledge to implement the KAIZEN 5-S approach in organizations.

# **Course Overview**

- 1. Understanding basic concept of KAIZEN
- 2. Understanding quality
- 3. Cost of Quality
- 4. Understanding the 3MU concepts
- 5. Critical thinking approach using the 5W and 1H concept
- 6. Understanding the 5S
- 7. Implementing KAIZEN 5-S in your organization
- 8. Management game to create awareness



The Project Management Specialist

## **PCSS Group of Companies**

PCSS Consultancy Sdn Bhd (694039-P) PCSS Resources Sdn Bhd (919214-K)

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## Singapore

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# **Course Topic**

- 1. Understanding basic concept of KAIZEN
- 2. Understanding quality
- 3. Understanding productivity
- 4. Cost of Quality
  - Understanding the 3MU concepts
  - Waste (Muda)
  - Strain (Muri)
  - Discrepancy (Murah)
- 5. Critical thinking approach using the 5W and 1H concept
- 6. Understanding the 5S
  - Straighten-up (Seiri)
  - Put thing in order (Seiton)
  - Clean up (Seiso)
  - Personal cleanliness and standardizing (Seiketsu)
  - Discipline

## 7. Implementing KAIZEN 5-S in your organization

- Pre-launching 5-S
- Active 5-S
- Effective 5-S
- Preventive 5-S
- 5-S team building and implementation

# 8. Management game to create awareness

- Productivity
- Quality
- Good housekeeping
- Critical thinking

## Methodology

Lectures Case Studies Group Discussions Video Presentation

# APPROVED EDUCATION CENTRE

Fees RM1000/Pax Min 5 pax in-house Max 20 Pax













